GRICUA News & Updates

Gila River Indian Community Utility Authority, 6636 W. Sundust Rd., Box 5091, Chandler, AZ 85226
www.gricua.net ▪ Phone (520)796-0600 ▪ Fax (520)796-0672

GRICUA 2020 District Days –
CANCELLED UNTIL FURTHER NOTICE DUE TO COVID-19

GRICUA will be at the Public Health Resource Center (433 W. Seedfarm Rd. in Sacaton) on the following days to accept payments from 10:00AM to 3:00PM.
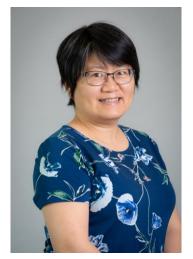
- September 3
- October 8
- November 5
- December 3

GRICUA will also be at District 1 and 2 Service Centers on the following days from 9:00AM – 12:00PM:

- D1 – September 1
- D2 – October 6
- D1 – November 3

New Employee ~Paula Zhu~

GRICUA is happy to introduce our new Senior Accountant – Paula Zhu. Paula started her career as an engineer in Beijing, China and converted to accounting after she received her master of accountancy degree at Texas State University in 2003. She is a Certified Public Accountant with over 17 years of accounting, finance and auditing experience working in various industries. Besides her passion for her profession, Paula enjoys spending time with her husband and three children volunteering at local nonprofit organizations, taking part in outdoor activities, traveling, or just taking care of the vegetables and plants in her backyard.

We Want to Hear from You, So Leave a Message

Due to the current conditions caused by the COVID-19 pandemic, GRICUA would like to remind its customers that your call is very important to us. If you call during normal business hours of 7:30 am to 4:00 pm and you are instructed to leave a message, **please do so,** and a Customer Service Representative (CSR) **will return** your call as soon as possible. If you call after our normal business hours and all of our CSR's are busy assisting other customers you will have the option of remaining in the waiting cue, leaving a message or requesting an automatic call back once a CSR becomes available. Thank you for your understanding. Stay safe.

Call GRICUA at (520)796-0600 to report downed power lines or other outage-related problems.

UPCOMING HOLIDAYS

GRICUA will be closed in observance of the following upcoming holidays. Please plan accordingly.

November 11 – Veteran's Day
November 26-27 - Thanksgiving

GRICUA Presents:

OPEN TO 5TH - 8TH GRADERS

Ongoing Virtual STEAAAM Program

Science, Technology, Engineering Architecture, Agriculture, Art & Math

- STEAAAM-based activities using household items
- STEAAAM Activity posted each month
- Complete all 3 activities in each Quarter and earn a $25.00 gift card AND a STEAAAM Activity Kit
- Registration is required and must be completed prior to the start of a Quarter.
- Must be an enrolled member of GRIC
- This is not a live stream event
- Must have internet access
- Visit www.gricua.net for more info

Thank You to our Sponsors: ARIZONA SCIENCE CENTER   **Honeywell**

Budget Billing Program

GRICUA's Budget Billing Program is a no cost program that averages out your seasonal highs and lows based on a rolling twelve-month average of your bills. Customer bills will vary from month to month, however they should stay at a consistent average based on your rolling usage. Budget billing amounts will be able to be submitted to your District Service Center for Community assistance based on your eligibility. Please call (520) 796-0600 for more information.

REMINDER TO PLEASE PAY YOUR BILL

Due to the COVID-19 pandemic, GRICUA has temporarily suspended disconnection of service for non-payment of your bill. However, you are still responsible for paying your current and past due amounts. If you have past due amounts, please call GRICUA at (520)796-0600 to make arrangements to pay your past due balance. Don't wait.

Halloween – Lower Risk Activities

Many traditional Halloween activities can be high-risk for spreading viruses. If you may have COVID-19 or you may have been exposed to someone with COVID-19, you should not participate in in-person Halloween festivities. Here are some safer and alternative ways to participate in Halloween.

Lower risk activities:
- Carving or decorating pumpkins with members of your household and displaying them.
- Decorating your house or living space.
- Make some fun Halloween treats as a family. Decorate a pizza with toppings in the shape of a jack-o'-lantern, bake Halloween cookies and cakes.
- Having a virtual Halloween costume contest.
- Having a Halloween movie night with people you live with.
- Having a scavenger hunt-style trick-or-treat search with your household members in or around your home rather than going house to house.

https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/holidays.html#halloween

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